

Taking care of  
**you**  
& the place  
we call home.

## MERIT HEALTH 2024 Community Benefit Report



**498,000**  
Patient Encounters



**\$306 million**  
Uncompensated Care



**\$54 million**  
Capital Investments\*



**\$160 million**  
Payroll



**\$36 million**  
Taxes Paid

Overall Community Benefit

**\$521 million**



Merit Health Central, Jackson, MS



Merit Health Rankin, Brandon, MS



Merit Health River Oaks, Flowood, MS



Merit Health Woman's Hospital, Flowood, MS

*Helping people get well and live healthier  
is rewarding work. We are grateful for the  
trust every patient places in us.*

\*2023/2024 data

Volume and dollar amounts are approximate.

Overall Benefit includes charitable contributions and dollars spent locally.



# 2024 Highlights



## ● PATIENT CARE

In 2024, the hospitals in the Merit Health Jackson Market played a vital role in patient care with almost half a million encounters across its hospitals, Merit Health Medical Group clinics and outpatient sites.

## ● UNCOMPENSATED CARE

We provided more than \$306 million in charity and uncompensated care for vulnerable patients, along with resources to help secure medications and medical devices.

## ● QUALITY EMERGENCY CARE

The Emergency Departments at Merit Health Central, Merit Health Madison, Merit Health Rankin and Merit Health River Oaks treated over 89,000 patients, including 2,000 transfers from neighboring regions. As an accredited chest pain and primary stroke center, Merit Health River Oaks provides effective care benchmarked against national standards.

## ● ADDRESSING SOCIAL DETERMINANTS OF HEALTH

Through financial donations and service, we support local organizations like the American Heart Association and the American Cancer Society. Our annual Jars of Love drive collected more than 5,000 jars of peanut and nut butters for the Mississippi Food Network.

## ● ADVANCING CARDIOLOGY SERVICES

Merit Health River Oaks works with UMMC cardiovascular specialists, Jackson Pulmonary Associates, and dedicated nocturnists to provide Rankin County's most comprehensive heart care. Offering advanced diagnostics, interventional procedures and open-heart surgery, we accept referrals from outlying facilities to ensure patients receive care close to home.

## ● QUALITY CANCER SERVICES

Merit Health Woman's Hospital is Mississippi's only hospital offering single-dose intraoperative radiotherapy (IORT) for breast cancer. In 2024, we treated more than 90 early-stage patients with this targeted procedure, reducing treatment time and enhancing quality of life.

## ● EXPANDING BEHAVIORAL HEALTH SERVICES

In 2024, Merit Health Central added a chemical dependency unit to complement its adult and adolescent behavioral health services. It also joined Hinds Behavioral Health Services' Crisis Intervention Team (CIT) to better connect individuals with mental health care. Alongside the geri-psych unit at Merit Health Rankin, these services enhance access to vital treatment, promote recovery and strengthen community well-being.

## ● DEVELOPING FUTURE PROVIDERS

Merit Health collaborates with several local colleges to provide nursing students with hands-on clinical experience and other essentials as they complete their education. This not only helps train the next generation of healthcare professionals, but also strengthens our communities with a skilled and prepared nursing workforce for the future.

## SERVICES



4 Hospitals



20 Physician Clinics